

PAPP Status March 2024

Name	Description	Status Comments	Start	End	Functional Area	Sponsors
ITPC-0670 Implement Data Virtualization to integrate data sources	<p>Data virtualization provides the ability to virtually connect data from multiple locations and present it as one data source. This means that data can quickly and easily be accessed and integrated regardless of where it resides or how it is stored including database, APIs, files, etc. Data virtualization also provides capabilities to quickly curate data to meet specific analytics needs reducing the amount of data movement work needed. This results in easier and faster access to information which leads to enhanced decision making based on actionable insights.</p> <p>This effort will focus on the following:</p> <ul style="list-style-type: none"> * Implement Denodo for data virtualization. * Deploy a logical data warehouse as the foundation for a data fabric. * Establish the data virtualization service. * Create a support model for assisting clients. * Create training to educate university data users on how to use the data virtualization service. 	<p>Changed Percent Complete from 75% to 80%. Denodo Installation is complete, and most of the configuration pieces are done. A small amount of remaining configuration is still in progress waiting on additional information from Testing/Early Adopters Period which is planned to run through the end of May. Communications Updates: Working to create the URL for Denodo Service branded as the DataHub@UofI, Creating Documentation & Training for Early Adopters, Continuing regular Next Gen Analytics Updates. Security and Retention policies have been researched; work is in progress on Governance/Policies/Procedures alongside the API Policies and Procedures. Completed production readiness assessment and reviewed with Denodo. Sent additional documentation as required by Denodo and is currently under review. Created a detail task tracker and a general release review group to assist in making sure all the detail tasks are completed for Denodo to run as smoothly as possible when released on a larger scale. This group will also roll these detail tasks up into the larger Project plan as needed.</p>	January 2023	June 2024	BI PM	Kelly Block , Nyle Bolliger, Dimuthu Tilakaratne
ITPC-0677 Improve Sharing & Collaboration with Data Lake Services	<p>This project will implement an enterprise data lake service for use by data analysts. The effect is that data analysts will have a centralized data storage service that they can utilize instead of having to maintain or procure their own.</p> <p>The Microsoft Azure data storage solution will be used as the tool upon which the data lake service will be constructed.</p> <p>Processes and procedures to establish, maintain, and support the service will be defined during this effort. This includes governance, access and security, training, and support.</p> <p>Benefits: An enterprise data lake provides for better sharing and collaboration with data. Data analysts can store data in the data lake and utilize that data for analytics and reporting. This provides data analysts with the next generation data analytics capabilities necessary to provide the necessary information to University decision makers. Actionable insights available through better sharing and collaboration allow for better, informed decision making.</p>	<p>Per the Project Scheduling Meeting guidance, this project is off-hold. Training for resources is planned today and efforts will resume.</p>	July 2023	June 2024	BI PM	Dimuthu Tilakaratne
ITPC-0678 Provide connections to data with data movement tool	<p>This project will implement a new enterprise data movement tool for data integration tasks. Data movement is associated with Extract, Transform, and Load capabilities, otherwise known as ETL. A new data movement tool will provide access and integration to data from most modern data storage systems, including cloud-based and vendor-hosted solutions.</p> <p>The vendor Talend has been selected for this implementation. The selection of Talend is the result of the analysis completed for the ITPC-0621 Next Generation Data Analytics Modernization project.</p> <p>Processes and procedures to establish, maintain, and support the Talend data movement tool will be defined during this effort. This includes governance, access and security, training, and support.</p> <p>Benefits: The current ETL tool is limited in its ability to connect to many data sources currently in use by the University of Illinois. A modern ETL tool, like Talend, supports connections to most modern data storage solutions. These include source data systems in the cloud or hosted by a vendor. That enhances data integration and sharing of data, which is a driver for modernizing our data architecture technologies.</p>	<p>Changed Percent Complete from 80% to 85%. Updated Timeline to account for POC on Rejects process. End date is now 6/28. POC for Rejects has begun with Talend. Completed most recent monthly patch from Talend. Working on finalizing and documenting process to complete the patch updates in the future. Talend to Denodo Connection Testing (Want to test Cornerstone in Talend as well as Denodo). Permissions & Roles finalization in progress. Actively working on Development of Process policies and the Technical Support Plan. Developer and Operational training continues.</p>	July 2023	June 2024	BI PM	Dimuthu Tilakaratne, Kelly Block

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ITPC-0699 Update BO universes to new format to continue support	SAP Business Objects is the supported enterprise reporting tool used at the University of Illinois. Business Objects Universes are used to deliver standard reports and ad-hoc reporting capabilities. SAP has deployed a new format, UNX, for the development of the BO Universes. SAP has developed plans to deprecate the legacy format, UNV. In order to be able to stay on supported versions of SAP Business Objects, all BO Universes have adhere to the new UNX format. The proposed timeline for deprecation by SAP is to end mainstream maintenance December 31, 2024. Before that date AITS will have upgraded to SAP Business Objects BI 2025.	Changed Percent Complete from 5% to 8%. Team has created an in-depth Project Overview Document to keep more regular updates. Working to Review: Scope; What is in and what is out? Description/Process Updates, Terminology for this Project, Mike looking into other teams who can assist us in completing the Bulk Upload Application, and we need to discuss creating shared folders for all groups in EDDIE. 360 Suite Testing is in full swing and is going well. Internal Universe Proof of Concept for DS Universes is in very early stages.	October 2023	October 2025	BI PM	Dimuthu Tilakaratne, Mike Wonderlich
SYS-0021 Facility Condition Assessment Investigation	The University of Illinois Urbana-Champaign (UIUC), the University of Illinois Chicago (UIC), and the University of Illinois Springfield (UIS) seek to embark on a system wide facility condition assessment (FCA). The FCA will provide a comprehensive evaluation of building systems, identify deficiencies and suggest and prioritize future repair or replacement needs. Building surveys will evaluate the general health of physical facilities by identifying and arranging inadequacies that require critical, urgent, and necessary remediation in alignment with risks associated with the inadequacies and their potential impact on life safety, continued building operation, and functionality. The appraisal will consider the age and serviceability of systems, components, and finishes of buildings to forecast replacement of facility assets as they reach the end of their serviceable life, as well as regular preventative maintenance impacts on expected replacement timelines. The objective of this investigation effort is to issue an RFP and based on responses determine next steps with the goal to identify a consultant to assist with the analysis and provide expertise on a software solution to track asset improvements and up-to-date condition reports.	We have billings for work performed through 12/31, assessments continue and are expected to continue through November 2024, with final numbers being expected in spring 2025. We are working with System Purchasing to execute an amendment that will do a few things: * Allow us to implement SSO for the software component - Approved at January BOT * Add an additional 62 buildings at UIC and 2 buildings at UIS	September 2022	December 2024	Capital Programs	Mike Wilson
ITPC-0669 Replace aging Capital PM systems with a vended system	The University Office of Capital Programs (UOCP) seeks to replace two aging software systems that currently provide project and financial management support to university capital construction units. This project will lead to the retirement of PRZM and FCPWeb. Integrations with current peripheral softwares are being considered. This includes not only Banner but capital-centric systems such as AiM (work order system), VSA/CAPS (vendor maintenance system), and Contracts+ (contract creation and approval system). The Capital Enterprise Data Warehouse (EDW) will also be impacted as the majority of Capital data in the EDW is sourced from either PRZM or FCPWeb. The determination of whether or not the Capital EDW needs to be sourced from the new CPM application or if the CPM has sufficient reporting capabilities that a Capital specific EDW is no longer required will be made once a CPM system has been selected. Access to data exported from the system in a daily batch process is required. Note: An RFQ was issued in early 2022 and three vendors replied. UOCP is utilizing an outside consultant versed in project management-centric software solutions to help determine which is the best fit. This PAPP submission relates to the need to procure and configure the solution. Subsequent phases such as implementation and training will be added to the PAPP scope once determined.	Changed Percent Complete from 75% to 80%. Pilot projects in Kahua are in progress. We have seen only two payapp requests submitted, both have gone through our invoice integration successfully, returning the correct status and check number that was issued. The integration team is focusing on CFOAPAL validation for financial managers in Kahua and syncing PO only vendors as updates before the go-live, targeted for July 15th. The steering committee voiced concerns about going live before end of year, which would add unnecessary challenges to the end of year financial reporting. The original agreed upon 600 in-contract projects have many that do not make sense to migrate (closing or in warranty phase now). OnIndus agreed to allow us to adjust these to projects that are more valuable to migrate. Two migration issues that were identified need to have a plan in place prior to that larger migration, one is a decimal rounding on retainers in PRZM vs Kahua and the other is handling negative change orders. External vendors have been providing dissatisfaction feedback through their PM, noting slowness and less visibility at some data compared to PRZM. We are trying to gather specifics to work with Kahua on for slowness and also understanding if permissions in Kahua can be adjusted to allow more visibility without exposing data to vendors that they should not see.	January 2023	July 2024	Capital Programs	Mike Wilson

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ITPC-0593-A S2P iBuy Optimization Project	<p>Optimize the Jaggaer eProcurement module by taking advantage of functionality that has not been fully implemented, which may involve undoing system workarounds which were created by the University when the iBuy system was originally deployed. The eProcurement module incorporates requisition, catalog, and spend tracking functionality that should be leveraged. Work with Jaggaer and Ellucian to resolve issues related to the current integration method. Determine where the University may have deviated from Jaggaer's standard configuration to facilitate upgrades, bug fixes, and ongoing maintenance.</p>	<p>The team finished Round 2 validation. Next step was to have a testing round a customization that was added to capture payment terms on invoices. We are in the middle of testing the customization and the testing has been successful except for one issue. We are working to resolve the one issue. Then, we will need to do solution acceptance on the customization. Then we will need to do Rounds 3 and 4 of validation for the regular project. We are still targeting go live for end of July. We will know more in a couple of weeks if we will hit this target.</p>	July 2019	December 2025	Finance	Gloria Keeley Michael Bass Dr. Ghosh Janet Parker Jerry Joseph Mike DeLorenzo Brent Rasmus Kelly B
ITPC-0645 Deliver improved financial data with FPPM Dashboard	<p>The FPPM Dashboard will deliver improved financial information insight across the University of Illinois System. It will be used by University leadership, Budget Officers, Deans, Directors, Department Heads, Academic Fiscal Officers and Business Managers to monitor their financial process performance health in an informative and customizable format divided by actionable and informative items. The Dashboard will also be used by the CFO and system office staff to monitor the efficiency and effectiveness of financial processes and to offer support needs based on institutional risk. Dr. Ghosh has met with the project sponsors to confirm his support to offer financial process performance information in this format. The current iteration includes five metrics of actionable information and the Analysis team will interview key personnel in units, colleges, universities, and system offices to determine additional metrics and style options. The Dashboard and metrics were preliminarily vetted through various business staff to confirm both efficacy and value.</p> <p>Expected Benefits: By defining financial parameters and the data elements needed from disparate systems to appropriately measure financial process performance, day-to-day operations will be more focused efficient and effective. The Dashboard will enable the unit and college leadership to collaborate with system office staff in defining the data, access, and other Dashboard requirements so the product applies common definitions to parameters and improves process transparency. The Dashboard will highlight problematic process areas so education and resources may be applied which will in turn reduce state compliance audit findings. Additionally, savings will be realized as staff resources allocated to monitoring financial operations will become more efficient and will allow for resources to be used elsewhere.</p>	<p>Project has been removed from Hold status. Requirements and their prioritization are in progress with user groups. The prototype dashboard is starting to be updated to use newly available Source to Pay data in the EDW. This will include iBuy and Chrome River data. The dashboard enhancements will be iterative and based on user groups' prioritization. The dashboard will be added to the My UI Financials application.</p>	August 2022	August 2024	Finance	Kelly Block, Gloria Keeley, Brent Rasmus, Julie Zemaitis
ITPC-0593-E S2P Card Program Project	<p>As Jaggaer does not offer a credit card purchase and payment mechanism, this effort is outside the scope of the iBuy Optimization. It is strategically important to assess the advantages and disadvantages of various card programs. It is also vital to identify an alternate solution to the existing PCard software which is at end of life.</p> <p>This request is for approval to complete the following:</p> <ul style="list-style-type: none"> • Create a team to analyze the various uses of credit cards available as possible solutions to a variety of procure to pay needs • Investigate how credit card uses align with procurement strategy and the cost/benefit of deployment of the various identified possibilities. The team will consider cost savings due to reduced transaction costs as well as the ability to leverage the income that can be generated as the result of robust 	<p>Changed Percent Complete from 12% to 20%. Data model has been completed and meetings have been scheduled to approve data model. Wireframes are still being created to incorporate changes from the feedback that we received. Discussions around using SecApp in creating the CMP are underway. There is a possibility that incorporating SecApp increase the timeline for this project. Currently working to assess advantages and disadvantages to using SecApp versus going without.</p>	January 2024	March 2025	Finance	James Martinie, Darren Strater

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ITPC-0649 Implement Internal control updates due to audit finding	<p>Recently, internal audits uncovered several scenarios where University employees used access to multiple systems to conduct fraudulent transactions, using a multitude of purchasing and payment mechanisms and altering requests, invoices, and property accounting records as needed to avoid detection. In January 2019, a team of system and university experts in procurement, accounts payable, fixed assets, systems, and internal auditing were convened to perform an extensive analysis of system access roles and define the role combinations that present risk to the U of I System if duties are not appropriately separated. That analysis culminated in a final report that was completed in December 2019 with seven recommended long-term solutions, as well as some short-term solutions. The short-term scope has been completed and now we must move on to the long-term recommended solutions.</p> <p>Based on lessons learned during the short-term implementation project and given the large scope of the recommendations from the analysis team, we are recommending that the internal controls initiative be managed as a program. This approach will allow for greater coordination of the various components of the initiative, as well as increased flexibility and agile implementation of projects.</p> <p>Benefits: Address internal controls and segregation of duties discrepancies in the purchasing, payables, fixed asset, and systems access process. By addressing these items, progress towards deterring possibly fraudulent transactions can be shared with the Board of Trustees, external auditing agencies, and grant agencies as needed. This program will also ensure that an exception process will be implemented to allow units to continue processing necessary business transactions without unnecessary disruption.</p>	<p>Changed Percent Complete from 91% to 92%.</p> <p>After the round of communications sent in late April, we are currently down to 174 employees with prohibited role combinations. We will be sending additional communications and presenting at the AFO/BMG meetings in May to continue to encourage people to take action.</p>	December 2021	August 2024	Finance	Brent Rasmus
SYS-0023 University Vehicle Accident Reporting Process Assessment	<p>The University Vehicle Accident Reporting Process Assessment Project (herein referred to as "Assessment") is a result of an ongoing State Compliance Audit finding related to Accident Reports testing. Specifically, the auditors have tested whether the University is in compliance with two benchmarks when an accident occurs in a university owned vehicle: (1) was the accident reported timely to CMS per the Illinois Administrative Code and (2) was the accident reported timely to the University per University policy. Several State Compliance Audit findings have been attributed to university noncompliance in accordance with this testing.</p> <p>The Assessment will examine the vehicle accident reporting structure implemented through policy and procedure at each of the three universities. The gathered information will then be utilized to determine whether a legislative change, change in State rules, or a change in University policy or procedure would assist in decreasing the number of State Compliance Audit findings in relation to this testing. The overall goal of this project is to improve the Vehicle Accident Reporting process to increase compliance under the State Compliance Audit.</p>	<p>Changed Percent Complete from 55% to 65%.</p> <p>We have finalized the individual process maps detailing the system policy process, UIUC process, UIC process and the UIS process. We are now preparing for the larger stakeholder meetings. In preparation for these meetings, our team has completed the following:</p> <ul style="list-style-type: none"> * Confirmed our stakeholder meeting summaries, * Created our potential improvement recommendations and vetted these items with our sponsors, and * Reached out to legal counsel for their guidance on (1) current reporting requirements regarding vehicle type in relation to vehicle accident notification, (2) key term definitions, including motor vehicle, university vehicle, motor vehicle accident, personal vehicle, and commercial vehicle and, (3) social security number obtainment. <p>Our larger stakeholder meetings are scheduled for June 2024. Following those meetings, we will begin working on our finalized report.</p>	October 2023	June 2024	Finance	Bill Patterson, Ginger Velazquez
ITPC-0700 Commodity Codes clean-up for improved reporting	<p>The Commodity Code Clean-up effort will consist of updating our current NIGP Commodity code listing and deleting/terminating outdated and user created codes. This effort will also include a change management effort based on creating new policies and procedures around proper use of the codes, as well as creating a system for review and approval of user codes that need to be added.</p>	<p>Analysis has been completed. Working to renew NIGP subscription via Periscope. Once renewed, we will be able to establish cross-walks and begin reconciling which commodity codes we will retain and which ones will be terminated. Project team determined that this project is estimated to be completed by end of 2024.</p>	January 2024	December 2024	Finance	Aaron Carter, Dan Szajna

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ITPC-0681 Automate billing process with new GAR Bill Banner table	<p>University of Illinois produces over 37,000 GAR bills for 6,700 departmental customers for over \$71 million each year. University Bursar is requesting a new Banner table to be built that would be populated by the Monthly GAR process, TFRBILL. The new table would allow Bursar to fully automate the billing process by containing all of the billing data inside Banner instead of just in a Banner lis file. The process and table would be a copy of the current setup utilized by the Monthly SAR bill process, TSRBIL. The new table would be populated each month upon the TFRBILL process run and contain all appropriate data from the bill run, such as bill date, due date, statement number, address type and sequence number, total account balance, and total past due amount.</p> <p>Currently details of GAR bills are maintained only in the standard Banner lis files and pdf output of the process.</p> <p>Benefits:</p> <p>With a static bill table, Bursar can streamline processes related to the printing process of the GAR bills, being able to query addresses in realtime and create an automatic process to send files to print services based on addresses saving Bursar over 100 hours a year. Additionally, Bursar would be able to produce historical reports directly from Banner reporting sources such as REPTPROD. The table would help Bursar to research any questions related to GAR billing from a central location versus digging through Banner lis files. Last, The table would be a new resource for University departments to be able to review data provided to there customers through Banner GAR.</p>	Working to identify project team and draft project charter. Project Sponsor is no longer Bill Patterson and will be Erin Herrick going forward.	May 2024	December 2024	Finance	Erin Herrick
ITPC-0683 Self-Service page for student access to sponsor data	<p>University Bursar administers the Sponsor Billing program which bills approximately 3,500 students for \$53 million across the three-campus system. Sponsor Billing is an arrangement a student will make with an outside organization, like their employer, to have their educational expenses paid. Bursar uses the baseline Banner processes to credit (pay) the students AR account and then charge the sponsors AR account in Banner, subsequently billing the sponsor for the student's charges. The baseline Banner processing works very well but is missing some functionality for the students, mainly that students are unable to view the details that go into paying their student account. Bursar is requesting a new Banner Self-service page to be built that would display all the pertinent information to the students regarding their sponsorship. The page would include Sponsor account number, charges paid by the sponsor, Invoice numbers and remittance information from the Sponsor (see end of this document for a mockup). The new page would allow students to log into Banner self-service to review this information themselves instead of emailing Bursar staff. Additionally, the page could be made available through Proxy Access to appropriate staff to review the information.</p> <p>Benefits:</p> <p>With a self-service page for students, Bursar can reduce the number of emails and phone calls that are addressed to sponsor billing related to the status of a sponsorship. The reduction would free up our Sponsor Billing team to focus on communications with the Sponsor about the Invoices and payments due as well as work on any past due accounts. Additionally, the new page would help our frontline customer service team to field some additional questions as the information would be readily available.</p>	Working to identify project team and draft project charter. Project Sponsor is no longer Bill Patterson and will be Erin Herrick going forward.	May 2024	December 2024	Finance	Erin Herrick

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ITPC-0674 HR/UPB updates due to new SURS Pension Admin System	<p>SURS will be transitioning to a new Pension Administration System in the next 4 years. This will require significant modifications to existing business processes and systems. Human Resources (HR) and University Payroll & Benefits (UPB) will need to analyze current business processes, determine how they need modified and implement new policies and procedures to accommodate the new system. AITS will need to modify existing applications, files and reports for the various SURS components that exist today. In addition, there will be a need for new applications, files, and reports to meet the needs of the new SURS Pension Administration System.</p> <p>Expected Benefits: Faculty will have accurate reporting of SURS eligibility and benefits to SURS / Meet the requirements of the new system</p>	<p>Changed Percent Complete from 0% to 3%. Meetings are being held with UPB and HR to gather requirements. Several questions are coming out of these sessions and are being sent to SURS for their input.</p>	March 2023	April 2027	HR	<p>Jami Painter, Cheri Canfield , Shari Mickey-Boggs, Melissa Mlynski, Larry Hanyzewski</p>
ITPC-0620 Replace SecApp to improve access request / provisioning	<p>This project's purpose is to build, integrate, and deploy an AITS Security Application to replace the existing, homegrown product that has reached its limits of effectiveness and adoption at the University. The AITS ITPC-0584 Security Application Analysis project team completed a full examination of the current process and wrote user stories with requirements that aided in evaluation of a build or buy (vended) solution recommendation. The overall final recommendation to the University of Illinois AITS Leadership was to utilize the existing midPoint application architecture as a backend to meet the existing business needs and allow for additional functionality and future growth. Additionally, the recommendation included creating a governance structure and establishing standard processes for integration and adoption post-implementation as well as develop a training plan to assist in adoption of the new product.</p>	<p>Changed Percent Complete from 15% to 20%. UX design for the approval process updates (from the focus group) are almost complete. The next focus group review is scheduled for next Wednesday May 8th and we will demo the changes. The team is working on backlog refinement of the user stories for provisioning. Development continues on the workflow and approvals. The leads are working to put together metrics on progress of the design and development as well as a timeline. Once the timeline is reviewed with the designer and developer for input we will baseline the project and share the timeline with LT.</p>	August 2021	December 2025	Technology	<p>Kelly Block, Karen McFarlin</p>
ITPC-0605 Impl ITSM(IT Svc Mgt) and PPM(Proj Mgt) Cloud Solution	<p>This project is to purchase, integrate, and deploy an enterprise ITSM and PPM Software as a Service (SaaS) private cloud solution to replace the existing, vended on-premise product that has reached its limits of effectiveness and adoption at the University. The ITSM Research Group, formed by the U of I IT Leadership Team, built criteria to analyze and evaluate vended solutions that could meet the University's business needs and replace the existing solution. The ITSM Research Group provided a gap analysis, decision criteria evaluation, and overall final recommendation to the U of I IT Leadership Team that pointed to TeamDynamix as the selected vendor to meet existing business needs and allow for additional functionality and future growth.</p>	<p>EDW focused efforts on PPM specific data from TDX for better reporting opportunities is in progress. The DS team has met with all of the functional PMO teams and continues their data sourcing analysis. Once that is complete, the design of the EDW tables will begin. We'll have a data model review with the PMO related user groups. This TDX phase for project data is targeted to PMO functional groups and will be secured to those groups.</p> <p>Expansion of the existing Grouper integration to TDX for group management functionality is on hold while iPaaS related workflows are created with TDX representatives to see if that is the desired direction for group management functionality.</p>	October 2019	June 2024	Technology	<p>Kelly Block, Cynthia Herrera Lindstrom, Tulio Llosa, Greg Gulick</p>

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<p>SYS-0022 Analysis of potential Banking Disbursement Services RFP</p>	<p>Our current bank is BNY Mellon. We have been with them since 2006. Senior management has determined it to be beneficial to consider changing the incumbent bank, and review and evaluate alternative solutions and products that are available in the market.</p> <p>The primary goals of this effort are to solicit proposals relating to banking services for the following disbursement activities:</p> <p>University Payroll account to disburse payroll direct deposit (ACH) to university employees at all locations</p> <p>University Payables disbursement account for general disbursement activity for the University including check, ACH</p> <p>Student Refunds account to make ACH payments for student financial aid refunds</p> <p>Funding account to facilitate the daily funding of disbursement activity for the accounts referenced above.</p> <p>Review and evaluate new services and products vendors may have to offer to improve efficiencies and operations of the System</p> <p>Once it is determined what services a new banking service can offer based on the RFP output, we will decide what current processes could be impacted and what services we will be requesting from that new banking service. An implementation proposal will be submitted to PAPP and ITPC for the implementation of the new banking service as well as <u>any new services or adjustments to current processes.</u></p>	<p>Waiting to hear back from Treasury Services on when they are ready to continue. The first draft of the RFP is nearly complete. The plan is to send out to groups once finalized for their first review. Will give them some time to provide feedback and come up with any questions they have. We will then review their responses and work on an updated second draft and send back for final reviews once complete. Lastly, we will gather everyone for a meeting of all groups for final comments before finalizing the RFP.</p>	<p>February 2023</p>	<p>August 2024</p>	<p>Treasury</p>	<p>Nichole Roberts, Sarah Crane</p>